



Kinder Care Policies & Procedures

Purpose

Kinder Care is a safe, fun, and positive child watch program for parents who want to enjoy the amenities of Das Rec. Kinder Care is for children ages 6 months through 10 years of age is a free for all members of Das Rec.

General Policies

1. No reservations are required.
2. Children ages 6 months through 10 years are welcome to visit Kinder Care once a day for a maximum of two hours per session. The time limit of two hours is strictly enforced.
3. Only parents or legal guardians may drop off and pick up children at Kinder Care. The same parent or guardian who signed the child in must sign the child out.
 - a. Das Rec utilizes the Kinderlime application to check children in and out of Kinder Care. Upon enrollment in Kinderlime, each parent will be issued a 4-digit code. This 4-digit code will be the code used to check-in and check-out your child(ren).
4. A Das Rec membership card is required for check-in. Non-members paying to use the Kinder Care must present a photo ID at check-in.
5. Parents must remain within Das Rec premises at all times while their child is at Kinder Care. No exceptions. **Members found to have left the building will lose their Kinder Care privileges for 30 days and New Braunfels Police may be notified.**
6. Due to allergens, outside food, drinks and snacks are not allowed.
7. Kinder Care Staff will not change diapers to take children to the restroom. Please change your child or have them use the restroom prior to checking him/her into Kinder Care. If a child needs a diaper change or assistance in the restroom the parent will be notified.
8. Pacifiers and comfort items such as blankets are permitted but must be labeled.
9. Medication will not be allowed or administered by staff.
10. Toys from home including electronic devices are not allowed. Kinder Care and Das Rec staff are not responsible for lost, broken or stolen items.
11. Kinder Care participants must be fully clothed. Swimmers must be dry and wear a swimsuit cover. Shoes are required for all walking children.
12. As a health standard and courtesy to others, parents are expected to adhere to the Sick Child Policy.

Discipline Policy

In most cases, re-direction towards other activities will be used as a resolution. Kinder Care staff will assess behavioral issues on a case by case basis. Time-away will be used to address behavioral issues in some cases.

Sick Child Policy

Children who have any of the following symptoms are not allowed at Kinder Care:

1. Child has had a fever of 100 or higher within the past 24 hours.
2. Child has vomited within the past 24 hours.
3. Child has watery stool in the past 24 hours.
4. Child has rash not associated with diapers.

5. Child has a sore throat and/or swollen glands causing difficulty swallowing.
6. Child has constant cough.
7. Child has symptoms of possible communicable disease (usually colored nasal discharge, red eyes, sore throat, headache, abdominal pain, fever, and/or skin spots, bumps or patches).

If staff observes any of these symptoms during the child's visit, the parents will be asked to remove the child.

Potential Parental Notifications

Please note, it is imperative that you allow push notifications on your mobile phone and keep your phone on you while your child is in our care. Notifications are how we will reach you if your child needs parental assistance. The following list details potential reasons for parental notification.

1. A child is in need of a diaper change or restroom assistance.
2. A child is crying for **more than ten minutes**.
 - a. If we are unable to calm your child down in this 10 minutes, we will ask you to return for your child, and we will try again at your next visit.
3. A child is not following instructions from staff.
4. A stay that exceeds the two-hour time limit.
5. A child feels sick.
6. Staff feels the child is in need of the parent.
7. Staff feels that a child is perceived to pose a danger to themselves or others.

Kinder Care Hours of Operation

Monday – Thursday	8am-1pm 4pm-7:30 pm
Friday	8am-1pm
Saturday	8am-12pm
Sunday	Closed